

Medequip – Community Equipment Loan Service Derbyshire



Medequip is the provider of community equipment services in Derbyshire, operating the Integrated Community Equipment Service from their Alfreton Service Centre. They supply and maintain essential equipment to support individuals in their homes, promoting independence and safety.

Accessing an Occupational Therapy Assessment

For individuals with complex needs requiring long-term support, an Occupational Therapy Assessment can be arranged. Occupational Therapists collaborate with clients to identify strategies and equipment that facilitate daily tasks. To request an assessment, you can:

- Email: contactcentre@derbyshire.gov.uk
- Call: 01629 533190

Alternatively, you may seek a referral through your GP or during hospital discharge planning.

Returning Unwanted Equipment

If you have equipment provided by Medequip that is no longer needed, returning it ensures that others can benefit. Medequip offers a free collection service:

- Phone: 01773 604426
- Email: derbycustomerservice@medequip-uk.com

Additionally, certain recycling centres in Derbyshire accept Medequip items such as walking frames and toilet aids. Participating centres include Loscoe, Stonegravels, Ashbourne, Northwood (Darley Dale), Bolsover, Bretby, Glossop, and Ilkeston.

Accessing the AskSARA Self-Assessment Tool

For those interested in exploring equipment options independently, Medequip provides a Self Help Guide, a customised version of the AskSARA tool. This online resource offers personalised advice and solutions based on your responses to specific questions. To use the tool:

1. Visit the Self Help Guide - <https://www.medequip-uk.com/selfhelpguide>
2. Select a topic related to your needs.
3. Answer the guided questions.
4. Receive a tailored report with information and product suggestions.

This service empowers users to make informed decisions about equipment that can enhance daily living.

Manage At Home: Retail Solutions for Self-Purchase

For individuals who need to purchase equipment privately, Medequip's retail division, Manage At Home, offers a wide range of products designed to support independent living.

From mobility aids and bathroom safety equipment to daily living solutions, the Manage At Home website provides a convenient way to browse and shop. Expert advice and guidance are available to ensure you choose the right product for your needs.

- **Shop online:** www.manageathome.co.uk
- **Contact:** Call their team for advice at **0800 910 1313**

By utilising these services, residents of Derbyshire can access the support and equipment necessary to maintain independence and improve quality of life.

[Derbyshire Assessment Leaflet](#)

[Returning Equipment Flowchart](#)

[Medequip Self Help Guide](#)