

## Free Digital Skills Training in North East Derbyshire



North East  
Derbyshire

# FREE DIGITAL SKILLS TRAINING IN THE NORTH EAST DERBYSHIRE AREA



IMPROVE YOUR DIGITAL SKILLS WITH ONE-TO-ONE  
SUPPORT WITH CITIZENS ADVICE

### HOW CAN WE HELP?



**ONLINE SAFETY**  
Understand web safety and learn to spot fraud and online scams



**COMMUNICATE**  
Use new ways of communicating, including email, video calls and web chats



**YOUR DEVICE**  
Learn how to navigate your device with confidence



**TRANSACTIONING**  
Shop online with confidence and find the best deals and offers



**CREATE & EDIT**  
Create and edit documents using word processor software

### CONTACT US TO BOOK YOUR FIRST SESSION AT A VENUE NEAR YOU



SCAN ME

Phone: **0808 250 5702** (9am - 2pm Mon - Fri)

Email: **[digitalconnect@nedcab.org.uk](mailto:digitalconnect@nedcab.org.uk)**

Web: **<https://www.citizensadvicened.org.uk/>**



**North East  
Derbyshire  
District Council**



**Good Things  
Foundation**



Supported by the Healthy North East Derbyshire Partnership, North East Derbyshire District Council, GoodThings Foundation, PC Refurb

**Keeping up to date with the pace of technology can be daunting and it's easy to find yourself left behind.**

The Digital Connect project from Citizens Advice North East Derbyshire provides one-to-one sessions to support in upskilling anybody that feels they lack basic IT skills.

We'll cover the essential digital skills, including;

- **Using devices and handling information**
- **Creating and editing**
- **Communicating**
- **Transacting**
- **Being safe and responsible online**

The sessions are completely free, are delivered in local, accessible venues and we can even provide a device if you don't have one to use.

We'd love to hear from anybody that feels they could benefit from either one-to-one or group learning sessions.

We also have opportunities for anybody who is passionate about technology and eager to make a difference in the local community to volunteer to deliver these sessions.

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